



DISYS SPOTLIGHT



Utilizing Automation, Business Intelligence & the Cloud To Modernize Operations

Banking IT professionals estimate most of the industry's business-critical technology systems are, on average, about 30 years old. This requires a considerable amount of manual processes and patchwork upgrades to keep up with changing security concerns and evolving regulations.



DISYS Knows

- **Demand for Exceptional Customer Service Is High:** Online banking and 24/7 access to services has dramatically increased customer service expectations
- **Fintech Is Challenging Banking Norms:** Fintech has achieved 41% growth year over year -- putting traditional banks with outdated tech infrastructure even further behind the pace of the evolving industry landscape
- **Cryptocurrencies, Bitcoin & Blockchain Causing Major Disruption:** In the next 5 years, these major banking blockers could eliminate the need for centralized banking
- **Constant Regulatory Changes Cripple Business:** With the lifting of restrictive regulations trickling down from Capital Hill and with the repeal of Dodd-Frank, the industry is struggling to keep up with consecutive regulatory change



Real World Challenges

- **Data Security:** The threat landscape is evolving, putting not only banks at risk but customer data
- **Data Breaches:** According to the Vormetric Data Threat report, 90% of financial institutions believe they are vulnerable to a data breach while 40% have already experienced one or more
- **Upkeep of Current Systems Difficult:** CTOs are desperate to proactively maintain infrastructure and mitigate risks amidst budget cuts and the need to meet ROE targets
- **Regulatory Compliance Drains Resources:** The Bank Secrecy Act and anti-money laundering compliance drains IT resources substantially -- leaving little to no time for system improvements
- **Upgrade Down Time Difficult to Coordinate:** When IT systems are upgraded, unknown vulnerabilities can be exploited during the process



How DISYS Meets These Challenges

- **Staffing**
 - Proven recruiting practices to locate top talent in large numbers
 - Flexible and cost-effective staff, there as long as needed, addressing client's critical need for knowledgeable teams
 - Training in client-specific processes, without on-premises hassle
 - Client flexibility, allowing for easy conversion to FTE
- **Process Automation Through the DISYS Automation Center of Excellence (ACE)**
 - Eliminating dual data entry tasks by identifying redundancies in current processes
 - Reducing errors by up to 95% by automated rule-based, multi-platform processing & decision-making
 - Increasing process output by connecting disparate systems at the user interface level
 - Global delivery centers worldwide for 24/7 delivery and support anytime, anywhere



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How DISYS Meets These Challenges (Continued)

• Infrastructure Support Services (ISS)

- Expert cloud implementation through DISYS' Automated Cloud Management Dashboard, Sirro to achieve wide-scale cloud integration
- Evaluation of IT hardware, servers and enterprise applications to detect points of improvement
- Strategic development of an IT infrastructure roadmap, tailored to unique business needs

• Business Intelligence

- Expertise in multiple BI platforms like SharePoint, Open Text, FileNet to help Pinpoint Perfect Solution
- Providing vital insight into business data through real-time data reporting
- Improved operational efficiency via trend analysis
- Enhanced system performance with access to historical data
- Utilizing knowledge of more than 300 BI consultants to develop custom solutions perfect for your business



Why DISYS

DISYS understands the tremendous regulatory pressure and the evolving needs of the banking industry and strives to develop solutions to current roadblocks within the finance industry.

Whether it is staffing hard-to-fill positions within finance through the utilization of DISYS' repeatable recruitment practices or the innovative automation being developed and deployed within the DISYS Automation Center of Excellence, DISYS has served the needs of financial services clients for more than 20 years with honor and distinction.